

Quality and environment manual

Some people think that in a company, bottom-line profits are more important than sales. Others think that staff is more important than profits. Others argue that customers are more important than internal staff. Still others that large customers are more important than small customers, or vice versa. Or that the growth of activities should be held as the key to success; or that what is relevant is productivity, or efficiency... Et cetera. There are multiple ways of understanding the ultimate mission of a company because we are different. But the question is always there: what is the ultimate meaning of our common work?

We declare that Santa & Cole exists to offer honest, high quality relationships, products and services in the lighting and furniture elements it produces. The honest good is that which is worth for its own sake, for its being in accordance with right reason, for being an expression of the humanist ideal. It does not flatter, it does not persuade, it does not deceive. It only offers its gift to those who know how to see it, and contains itself in its offer, without trickery.

At Santa & Cole, innovation, design, efficiency and sustainability are fundamental aspects, which demand ever greater consideration for the conservation of the environment, developing products in which energy saving and efficiency are the key objectives, without reducing competitiveness.

Since its constitution, Santa & Cole has been committed to offering a high level of quality in the lighting and furniture elements it produces. Santa & Cole is committed to complying with the applicable legal framework, the requirements of customers and other interested parties, as well as all those regulations voluntarily assumed by the organisation.

Aware of the need to protect the environment and prevent pollution, Santa & Cole optimises the use of the natural resources at its disposal, thereby contributing to reducing environmental impact. At Santa & Cole we aspire to transform the classic industrial cycle of "collection of material, production of elements and generation of waste" into a more balanced one, of "sustainable creation of products that generate economic, social and emotional value", conceived from the cradle to disappear without causing damage, ecologically friendly.

Let our waste nourish another production after a dignified life of use. The environmental regulations are a global whole that we transmit to all our staff and form part of our corporate culture, making them effective both in the company and in the daily habits of our employees.

Continuous improvement, the management of identified risks and opportunities and the involvement of staff and suppliers must allow us to increase customer satisfaction and reduce the environmental impact of our products and services.



Pablo Antonino Nieto
Executive Director at Santa & Cole